

# **The Business Co-Op Bank Ltd. Nashik Road**

## **RFP**

## **OF**

### **PATCH MANAGEMENT SOLUTION FOR ALL DESKTOPS JUL 20, 2023**

#### **Contact Details**

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For any Queries, Pl contact:  
Mrs. Anita Neve – 8380016510 (Technical)

HO/EDP/ /2023-2024

To,

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Dear Sir,

**The Business Co-operative Bank Ltd** is a co-operative bank headquartered at Nasik Road. The Bank provides range of banking services including various Digital Channels like ATM, POS, ECOM, BBPS, Mobile Banking – IMPS, UPI etc. and is a leading co-operative bank in Nasik district and SME is the main focus area, though bank services customers from all segments.

Bank is opening a new branch at Ashoka Marg. Bank now invites proposal for Patch Management complete solution and software, required for the bank environment, as per the details listed below:

1. Required Details of Material is given in the attached Annexure A.  
Minimum configurations required are given. Proposed supplies should be this or better.
2. Vendor/manufacturer should preferably have support center at Nasik
3. The scope is that of complete turn key provisioning, which includes supply, installation, hardening, addressing security requirements, commissioning, maintenance, facility management and system administration of all supplied software.
4. All proposed should be with 3 year warranty with respective to software and next 2 year AMC rate.
5. Facility management and complete system administration of the supplies as required in the Bank's environment will be initially for six months and may be extended for further periods.
6. Adequately skilled manpower is to be deployed at the Bank and vendor should have and will provide high level expertise support from their back office or on-site on need basis.
7. Timely delivery is critical requirement.
8. Please e-mail your Technical proposal to [edp@businessbanknashik.com](mailto:edp@businessbanknashik.com). Proposal should include at the minimum:
  - a. Company Profile
  - b. Summary of Financial Statement
  - c. Solution Profile
  - d. Client list of the Banks
  - e. Your requirements (Technical, Operational) from Bank Side
  - f. Detailed project Implementation Plan, Strategy, Policies, Timeline etc.
  - g. Features & Services
  - h. Detailed technical proposal
  - i. Data sheets of all supplies proposed
  - j. Summary sheet for the total cost of the proposal
  - k. Other terms and conditions.
9. Please send a detailed commercial proposal with the base cost and components/option with cost breakup on Email-[edp@businessbanknashik.com](mailto:edp@businessbanknashik.com) with password protected file. Please inform us the PDF file password on 28.7.2023. specify all taxes inclusive in sealed envelope.
10. Payment terms and condition  
100% After Installation and submission of installation report

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## Annexure A.

### **Following are the expected features.**

1. Software applicable to all Desktops, Servers, Laptops across WAN.
2. Automated Patch Management facility.
3. Service Pack Deployment.
4. Third-Party software patch Management.
5. Windows Driver and BOIS Patch Management
6. Server Application Patch Management.
7. User - friendly interface.
8. All types of OS supported.
9. Attractive and easy user interface.
10. All required reports with status of updation and non-updation.

**Commercial Details :kindly give the itemwise details mention in RFP**

CONTACT PERSON : Mrs. Anita Neve – 8380016510

Thanking you,

Yours faithfully

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